

# TOYOTA GENUINE PRE-OWNED WARRANTY



**TOYOTA**  
LEAD THE WAY

**For the first 3 years or 100 000 km of every Toyota's life**, it enjoys cover from the standard Toyota Warranty. Once expired, the Toyota Warranty can be reinstated by means of the Toyota Genuine Pre-Owned Warranty, which offers the option on unlimited or limited cover for 2 years or up to 220 000 km.

## WHY CONSIDER A TOYOTA GENUINE PRE-OWNED WARRANTY?

- It is the only pre-owned warranty product approved and backed by Toyota South Africa.
- Full integration with Toyota South Africa systems means a hassle-free claim process.
- It provides the same level of cover as the vehicle's original manufacturer's warranty (Paint and trim excluded).
- It provides 24 hour Toyota Roadside Assistance for the period of cover.
- The peace of mind that all repairs will be done by qualified Toyota technicians through the exclusive use of Toyota Genuine Parts.

## WHAT PRE-OWNED WARRANTY OPTIONS ARE AVAILABLE?

- **Unlimited** cover on all categories for defective parts and or workmanship. An exclusion period of 90 days applies for claims.
- **Limited** cover without exclusion period on claims for all categories on defective parts and or workmanship.
- For more detail on claim limits, please consult with a Toyota dealer or the Toyota Genuine Products contact centre.
- To qualify for cover under the Toyota Genuine Pre-Owned Warranty, the following requirements apply:
  - The vehicle's age should be within 6 years from date of original sale and an odometer reading of less than 180 000 km.
  - The vehicle must have a full service history with Toyota dealers. (One skipped service allowed if within the 3 years or 100 000 km warranty period on the limited option)
  - The vehicle must undergo an inspection by an authorised Toyota dealer.

## WHAT IS COVERED BY THE TOYOTA GENUINE PRE-OWNED WARRANTY?

- Engine, fuel system, engine cooling, gaskets.
- Engine management systems, starter and solenoid, air conditioning, alternator.
- Transmission, driveshafts and axles, steering, brakes and bearings.
- Cover is not provided for wear and tear, failure as a result of negligence, driver abuse or inadequate vehicle maintenance.

## WHAT ADDED BENEFITS DOES THE TOYOTA GENUINE PRE-OWNED WARRANTY OFFER?

### TOYOTA ROADSIDE ASSISTANCE

The **Toyota Roadside Assistance Programme** is applicable to all Toyota models covered by the Toyota Genuine Pre-Owned Warranty. The following services are offered as part of the Toyota Roadside Assistance Programme:

1. Out of fuel assistance (provision of enough fuel to reach the closest fuel station).
2. Assistance with changing of a flat tyre.
3. Vehicle jump start or battery replacement (if within 12 month warranty).
4. Key lockout support.
5. Tow-in service to the nearest Toyota dealership in an event of a mechanical or electrical fault.
6. Securing of the incident scene by an armed security response officer who will wait with the customer until the technical service responds to the call (dependant on area and availability of security services).\*
7. Provision of a hire car for 24 hours in the event that a vehicle has broken down more than 100 km from the customer's home in order to complete his or her journey or return back home.\*
8. Provision of accommodation for up to five persons in the event that a vehicle has broken down more than 100 km from the customer's home (provided that the customer has elected to forfeit the 24 hour car hire option).\*

\*Subject to terms and conditions as set out in the policy document.

### ROADCOVER

Roadcover membership is included to facilitate claims against the Road Accident Fund at no cost.

## I AM INTERESTED IN BUYING THE TOYOTA GENUINE PRE-OWNED WARRANTY - WHERE TO FROM HERE?

For more information on the **Toyota Genuine Pre-Owned Warranty**, pricing and how to purchase, please consult with:

- The staff at your local Toyota dealer.
- Visit [www.toyota.co.za/genuine](http://www.toyota.co.za/genuine) for more information.
- Contact the Toyota Genuine Products contact centre on 0860 123 329.

\* This is a marketing brochure only. For full terms and conditions, please refer to the Toyota Genuine Extended Warranty and Toyota Genuine Pre-Owned Warranty Policy wording.

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