

TOYOTA GENUINE EXTENDED WARRANTY



TOYOTA
LEAD THE WAY

Toyota motor vehicles are renowned for their quality, durability and reliability. To back this, all Toyota vehicles feature a standard Toyota Warranty that provides unlimited cover for 3 years or a maximum of 100 000 km. This cover can be extended by means of a Toyota Genuine Extended Warranty to a maximum of 6 years or 220 000 km to ensure complete peace of mind over the term of ownership.

WHY CONSIDER A TOYOTA GENUINE EXTENDED WARRANTY?

- It is the only warranty extension product approved and backed by Toyota South Africa.
- Full integration with Toyota South Africa systems means a hassle-free claim process.
- It provides the same level of cover as the vehicle's original manufacturer's warranty and no claim limits apply (Paint and trim excluded).
- It provides 24 hour Toyota Roadside Assistance for the period of cover.
- Available for both new and pre-owned Toyota vehicles.
- The peace of mind that all repairs will be done by qualified Toyota technicians through the exclusive use of Toyota Genuine Parts.

WHAT WARRANTY EXTENSION OPTIONS ARE AVAILABLE?

The following extension options are available for the Toyota Genuine Extended Warranty (calculated from date of original sale):

For new vehicles or vehicles covered by the standard Toyota Warranty:

- 4 years or maximum 150 000 km.

- 5 years or maximum 180 000 km.
- 6 years or maximum 220 000 km.

WHAT IS COVERED BY THE TOYOTA GENUINE EXTENDED WARRANTY?

Cover against failure or malfunction as a result of manufacturing or material defect:

- Engine, cooling and fuel system.
- Electronic system (Engine management, starter, alternator and air conditioning).
- Drivetrain, differentials and steering.
- Brake system (excluding friction items).

WEAR AND TEAR COVER

Cover against failure as a result of wear and tear:

- Shock absorbers (One set)
- Clutch components (One clutch kit)
- Brake disc skimming (One Instance)
- Engine, drivetrain and differentials (limited cover depending on mileage)

- Cover is however not provided for all wear and tear items, just the items listed above. Failure as a result of negligence, driver abuse or inadequate vehicle maintenance is also not covered.

WHAT ADDED BENEFITS DOES THE TOYOTA GENUINE EXTENDED WARRANTY OFFER?

TOYOTA ROADSIDE ASSISTANCE

The **Toyota Roadside Assistance Programme** is applicable to all Toyota models covered by the Toyota Genuine Pre-Owned Warranty. The following services are offered as part of the Toyota Roadside Assistance Programme:

1. Out of fuel assistance (provision of enough fuel to reach the closest fuel station).
2. Assistance with changing of a flat tyre.
3. Vehicle jump start or battery replacement (if within 12 month warranty).
4. Key lockout support.
5. Tow-in service to the nearest Toyota dealership in an event of a mechanical or electrical fault.

6. Securing of the incident scene by an armed security response officer who will wait with the customer until the technical service responds to the call (dependant on area and availability of security services).*
7. Provision of a hire car for 24 hours in the event that a vehicle has broken down more than 100 km from the customer's home in order to complete his or her journey or return back home.*
8. Provision of accommodation for up to five persons in the event that a vehicle has broken down more than 100 km from the customer's home (provided that the customer has elected to forfeit the 24 hour car hire option).*

*Subject to terms and conditions as set out in the policy document.

ROADCOVER

Roadcover membership is included to facilitate claims against the Road Accident Fund at no cost.

I AM INTERESTED IN BUYING THE TOYOTA GENUINE EXTENDED WARRANTY - WHERE TO FROM HERE?

For more information on the **Toyota Genuine Extended Warranty** pricing and how to purchase, please consult with:

- The staff at your local Toyota dealer.
- Visit www.toyota.co.za/genuine for more information.
- Contact the Toyota Genuine Products contact centre on 0860 123 329.

* This is a marketing brochure only. For full terms and conditions, please refer to the Toyota Genuine Extended Warranty Policy wording.

Part no.: EXTWAR50

